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PTO/SB/30 (08-00)
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REQUEST FOR CONTINUED EXAMINATION (RCE) TRANSMITTAL

Subsection (b) of 35 U.S.C. § 132, effective on May 29, 2000,
provides for continued examination of an utility or plant application
filed on or after June 8, 1995.
See The American Inventors Protection Act of 1999 (AIPA).

Application Number	09/990,688
Filing Date	November 9, 2001
First Named Inventor	Shmuel (nmi) Shaffer
Group Art Unit	2642
Examiner Name	Quynh H. Nguyen
Attorney Docket Number	062891.0629

This is a Request for Continued Examination (RCE) under 37 C.F.R. § 1.114 of the above-identified application.

NOTE: 37 C.F.R. § 1.114 is effective on May 29, 2000. If the above-identified application was filed prior to May 29, 2000, applicant may wish to consider filing a continued prosecution application (CPA) under 37 C.F.R. § 1.53 (d) (PTO/SB/29) instead of a RCE to be eligible for the patent term adjustment provisions of the AIPA. See Changes to Application Examination and Provisional Application Practice, Final Rule, 65 Fed. Reg. 50092 (Aug. 16, 2000); Interim Rule, 65 Fed. Reg. 14865 (Mar. 20, 2000), 1233 Off. Gaz. Pat. Office 47 (Apr. 11, 2000), which established RCE practice.

1. **Submission required under 37 C.F.R. § 1.114**

- a. ☐ Previously submitted
- i. ☐ Consider the amendment(s)/reply under 37 C.F.R. § 1.116 previously filed on _____
(Any unentered amendment(s) referred to above will be entered).
- ii. ☐ Consider the arguments in the Appeal Brief or Reply Brief previously filed on _____
- iii. ☐ Other _____
- b. ☒ **Enclosed**
- i. ☒ **Response Pursuant to 37 C.F.R. § 1.116 and Request for Continued Examination**
- ii. ☐ Affidavit(s)/Declaration(s)
- iii. ☐ Information Disclosure Statement (IDS)
- iv. ☐ Other _____

2. **Miscellaneous**

- a. ☐ Suspension of action on the above-identified application is requested under 37 C.F.R. § 1.103(c) for a period of _____ months.
(Period of suspension shall not exceed 3 months; Fee under 37 C.F.R. § 1.117(i) required)
- b. ☐ Other _____

3. **Fees** The RCE fee under 37 C.F.R. § 1.17(e) is required by 37 C.F.R. § 1.114 when the RCE is filed.

- a. ☐ The Director is hereby authorized to charge the following fees, or credit any overpayments, to Deposit Account No. 02-0384 of Baker Botts L.L.P.
- i. ☒ **RCE fee required under 37 C.F.R. § 1.17(e)**
- ii. ☐ Extension of time fee (37 C.F.R. §§ 1.136 and 1.17)
- iii. ☒ **Other: \$50.00 fee for an additional claim**
- b. ☒ **Check in the amount of \$ \$840.00 (representing RCE and additional claim fees) enclosed**
- c. ☐ Payment by credit card (Form PTO-2038 enclosed)

CERTIFICATE OF MAILING OR TRANSMISSION

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop RCE, Commissioner for Patents, P.O. Box 1450 Alexandria, VA 22313-1450, or facsimile transmitted to the U.S. Patent and Trademark Office on:

Name (Print / Type)	Kevin M. Loader		
Signature		Date	February 2, 2005

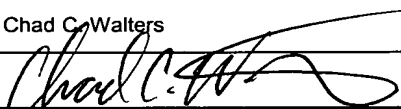
Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND Fees and Completed Forms to the following address: Assistant Commissioner for Patents, Box RCE, Washington, DC 20231.

02/09/2005 HDEMESS1 00000011 09990688

01 FC:1801 790.00 OP
02 FC:1202 50.00 OP

DAL01:837108.1

FEE CALCULATION SHEET						
CLAIMS AS AMENDED						
	CLAIMS REMAINING AFTER AMENDMENT		HIGHEST NUMBER PREVIOUSLY PAID FOR	EXTRA	RATE	ADDITIONAL FEE
Basic Rate						\$790.00
Total Claims	34	-	33	= 1	x \$50 =	50.00
Independent Claims	7	-	7	=0	x \$200 =	0
Total Fees						\$0.00
Less 50% for Small Entity						
TOTAL FEE FOR THIS RCE						\$840.00

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT REQUIRED			
Name (Print / Type)	Chad C. Walters	Registration No. (Attorney/Agent)	48,022
Signature		Date	February 2, 2005



RULE 116 AMENDMENT RESPONSE TO FINAL REJECTION

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Shmuel Shaffer et al.
Serial No.: 09/990,688
Filing Date: November 9, 2001
Group Art Unit: 2642
Examiner: Quynh H. Nguyen
Title: **METHOD AND APPARATUS FOR MANAGING
INCOMING AND OUTGOING CALLS AT AN
ENDPOINT PLACED ON HOLD**

MAIL STOP RCE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

RESPONSE PURSUANT TO 37 C.F.R. § 1.116 **AND REQUEST FOR CONTINUED EXAMINATION**

In response to the Final Office Action mailed November 2, 2004, Applicants respectfully request the Examiner to reconsider the rejection of the claims in view of the following Amendments thereto, and the comments as set forth below. Please amend the Application as follows.